# Tab 9 – Testing & Quality Assurance Plan

1. APPROACH

Describe your standard approach to testing and quality assurance.

1. SAMPLE PLAN

Submit a Sample Testing and Quality Assurance Plan that would be very similar to the plan utilized for LFCHD’s Project. Respondent to submit as an Exhibit a Sample Plan in Tab 9.

**Exhibit submitted Yes       No**

1. PLAN DETAILS

Awarded Respondent will be responsible to provide a Testing and Quality Assurance Plan that describes all phases of testing that may be used: unit, system, interface, integration, regression, parallel, and user acceptance testing (UAT). It is LFCHD’s expectation that the Testing and Quality Assurance Plan govern all phases of the project and that the Respondent will also provide assistance during each testing phase involving LFCHD users. The Awarded Respondent will develop the initial UAT plan, provide templates and guidance for developing test scripts, and will provide onsite support during UAT. The Awarded Respondent will also provide a plan for stress testing the system, which will occur during or after UAT respondent to confirm their proposal includes providing the services identified in this Section (Item III Plan Details) and provide any additional services that are also provided as part of your Testing and Quality Assurance Plan not listed.

1. LEVELS OF SUPPORT

What levels of support will be provided by the Respondent during LFCHD testing phases (e.g., parallel and UAT)? Will Respondent resources be onsite during certain testing phases? Are varying service levels offered for testing support?