**Attachment C – Cost Narrative**

Respondent is instructed to complete and submit the Price Proposal under separate cover as identified herein. Respondent to use the following sub header format as provided below.

1. PART I: COST WORKSHEETS

Respondent to submit and complete the Cost Worksheets as contained in **Attachment C.** Respondents shall not modify the worksheets in any way. LFCHD understands that there will be potentially four primary types of costs associated with procuring a new system: software licensing, implementation services, annual maintenance costs, and annual subscription costs.

The statements below are provided to further guide the Respondent on how to fill out the cost worksheets.

* 1. **Software Licensing Cost:** Software license costs include all costs related to licensing the software application and include third-party software license fees, where applicable. In presenting software license fees, the Respondent shall:
* Explain all factors that could affect licensing fees in the Respondent Notes field of **Attachment C.**
* To the extent possible, the Respondent shall show any applicable discounts separately from the prices for products and Services.
* LFCHD requests that the Respondent provide separate prices for each functional area/module in the proposed solution.
  1. **Implementation Services Cost:** Implementation service costs typically include all costs related to professional services (including general implementation, project management, configuration, and other professional services), data conversion, customization, and training. It is important to note the following:
* In the event the product or service is provided at no additional cost, the item should be noted as "No charge.”
* In the event the product or service is not being included in the Proposal, the item should be noted as "No bid.”
* Respondent shall make clear the basis of calculation for all fees and costs.
* All estimated travel expenses and related out-of-pocket costs must be included as a separate line item in **Attachment C** on a not-to-exceed basis. LFCHD shall not be liable for additional travel costs or out-of-pocket costs incurred for any reason outside LFCHD’s control. Travel expenses will be paid as incurred on a monthly basis.
  1. **Annual Maintenance Cost:** Annual maintenance costs include the annual maintenance and support fees for the application environment.**LFCHD expects software maintenance costs will not increase in the first five (5) years upon go-live operation and will increase by no more than 3% annually thereafter, and that maintenance costs will not be payable until after go-live sign-off.** Unless a standard offering or otherwise included in scope of the Proposal, Respondents shall list any disaster recovery, enhanced support, or annual hosting server upgrade or other costs as optional.
  2. **Ongoing Software Subscription Cost (If SaaS Deployment):** Ongoing software subscription costs include the annual payments for access to the software, hosting costs, backup costs, and potentially disaster recovery provisions. LFCHD expects to pre-negotiate any rates of increase in these costs in the first 10 years. **LFCHD expects annual subscription costs will not increase in the first five (5) years upon go-live operation, and will increase by no more than 3% annually thereafter**

1. PART II: TRAVEL AND EXPENSE EXHIBIT

Respondent to submit a travel and expense policy that will apply for the duration of the Project up to final payment and for the future as it relates to any renewal terms. LFCHD requests that vendors travelling to perform onsite services stay in lodging accommodations within the Lexington – Fayette County limits.

Confirm Exhibit attached in Price Proposal

1. PART III: PAYMENT AND RETAINAGE TERMS

Respondent to submit a brief statement of agreement with the payment and retainage terms identified herein for each Cost Worksheet submitted. If a Respondent does not agree with all items, a description should be provided for those items for which an exception is taken.

Respondent confirms that the RFP proposal is submitted in compliance with the payment and retainage terms provided below in Part III, Payment and Retainage Terms.

Brief Statement:

LFCHD requests that the following Payment and Retainage Terms be utilized for LFCHD’s Project:

1. **Software Licensing:** Use of an acceptance-based payment schedule for software licensing.
2. Potential milestones including system deployment, Phase Kickoff, Initial Module/System Configuration, Approval of Phase Go-Live, and Acceptance of System. LFCHD expects that licensing for any software modules will not be payable until the associated project phase for that module begins. For example, if Module X were a part of a potential Phase II to the project, LFCHD would expect to have payment milestones for Module X begin with the phase kickoff for Phase II.
3. *Respondent shall fully describe their proposed milestone-based payment schedule for software licensing as part of their Price Proposal.*

Brief Statement:

1. **Implementation Services Cost:** Implementation service costs typically include all costs related to implementation, configuration, data conversion, customization, and training.
2. LFCHD prefers that implementation service costs be proposed as “not-to-exceed” amounts and that LFCHD will be charged for Services as incurred up to the not-to-exceed amounts. Establishment of a not-to-exceed amount does not obligate LFCHD to expend the full amount.
3. LFCHD prefers services to be invoiced on a deliverable, phased, or milestone basis.
4. LFCHD prefers that twenty percent (20%) of each invoice for the implementation service costs will be retained (as a “holdback”) until successful completion, and LFCHD’s written acceptance, of the Project.

Brief Statement:

1. **Annual Maintenance Cost:** LFCHD expectation is that it will not pay maintenance fees on functional areas being implemented until formal LFCHD acceptance has been provided to approve live processing for the associated Project phase. *For example, the annual maintenance fees associated with the immunization module will be paid upon LFCHD acceptance of the Project phase associated with the immunization module.*

Brief Statement:

1. **Ongoing Software Subscription Cost (If SaaS Deployment):** Ongoing software subscription costs include the annual payments for access to the software, hosting costs, backup costs, and potentially disaster recovery provisions. LFCHD expects that subscription costs for software modules will not be payable until the associated project phase for that module begins. For example, if immunizations were a part of a potential Phase II to the project, LFCHD would expect to have payment for the immunization module begin with the phase kickoff for Phase II. LFCHD expects to pre-negotiate any rates of increase in these costs in the first 10 years.

Brief Statement:

1. NARRATIVE DESCRIPTION OF PRICE PROPOSAL

Respondents are encouraged to include a narrative description of the proposed costs, including, at a minimum, the following:

1. Any optional services/offerings for professional services

Brief Statement:

1. Any discounts that have been offered

Brief Statement:

1. Any additional service offerings that may be out of scope but may be available on an optional basis to serve and/or shift some of the implementation work effort from LFCHD to the vendor during implementation.

Statement:

1. Any projected or anticipated cost savings or cost avoidance considerations related to the proposed software and services (savings in LFCHD staff time, savings in ongoing hardware acquisition/maintenance costs, etc.)

Statement:

1. A description of any future upgrade costs, including upgrades to hardware, software, and related professional services costs (such as training, configuration, and other anticipated services costs related to upgrades in the future)

Statement:

1. A description of the estimated travel costs, including the number of trips, average duration of trips and number of staff included per trip, average cost per trip, and whether seasonality in pricing has been considered in the travel estimate.

Statement:

1. Other topics or statements related to the price proposal that the Respondent feels will help LFCHD better understand the pricing structure or key differentiators for the proposed products and services.

Statement: